

Financial
Protection

Life insurance

Beneficiary Services

When a loved one dies, the resulting emotional, financial and legal issues can feel overwhelming. To provide extra support at a difficult time, UnitedHealthcare offers a Beneficiary Services program to beneficiaries of its life insurance plans and their dependents. The program is available as a value-added service provided at no extra premium cost.

Program overview.

The Beneficiary Services program provides access to support services to help you deal with your loss and manage your affairs:

- **Toll-free Beneficiary Services line:** Unlimited phone access to a master's-level counselor, 24 hours a day, 7 days a week
- **Referral for face-to-face counseling:** Referral to a national network of licensed and certified clinicians for up to two grief counseling sessions
- **Financial services:** Free 30 minute telephonic consult with a financial coach per year/per topic
- **Legal services:** Free 30-minute telephone or in-person consultation with an attorney for help with wills, probate or other legal concerns. You may retain the same attorney for representation at a discount to their hourly rate.
- **Information and referral:** Referral to community resources, such as grief support groups, from a database of over 100,000 contacts



Beneficiary Services 1-866-302-4480

- Dedicated toll-free phone line for confidential assistance
- TDD/TTY line for people who are hearing- or speech-impaired
- Translators available for non-English speakers

Maintaining your privacy and confidentiality is of utmost importance. All records, referrals and evaluations are kept private in accordance with federal and state laws.



UnitedHealthcare Life products are provided by UnitedHealthcare Insurance Company; and in California by Unimerica Life Insurance Company; and in New York by Unimerica Life Insurance Company of New York. UnitedHealthcare Insurance Company is located in Hartford, CT; Unimerica Life Insurance Company is located in Milwaukee, WI; and Unimerica Life Insurance Company of New York is located in New York, NY.

Specialty benefits and programs may not be available in all states or for all group sizes. Components are subject to change.